Accessibility by Design:
Using Glean without limitations

Accessibility is baked into Glean and is always considered when introducing new features. Introducing accessibility during the early stages of development eliminates blockers that could prevent even a small number of learners from using Glean to its full potential.
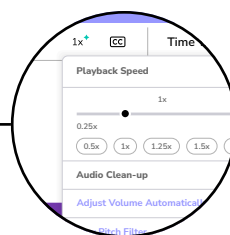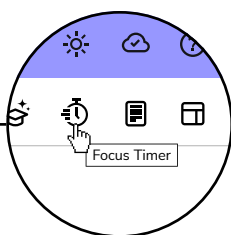
Use Glean's accessibility checklist to ensure an uninterrupted experience for all learners:

Features that enhance experience and exceed expectations

✓ WCAG 2.1 AA compliant features

WCAG compliance allows those with disabilities, as well as temporary ailments, to have the same online experience as anybody else. Glean boasts accessibility features such as **accessible button names, the ability to disable shortcuts, optimal color contrast, and visible focus outlines.**

✓ Enhanced accessibility features

Additional features such as **Quick actions, lightning mode, and dark mode** might not be included in the WCAG guidelines, but they're still important for users!

✓ No gimmicks

Features like accessibility overlays can make software unusable for some learners using assistive technology. This creates a poor experience which prevents them from engaging with the product effectively, if at all. **Our accessibility by design approach means we never use features for vanity, and instead find solutions that work.**

The evidence to back it up

✓ Readily available VPAT documents

Glean's documents were written by Level Access for both web and mobile. Both are available publicly through Glean's accessibility statement webpage.

✓ Regular software testing

Glean is tested annually by Level Access, allowing real students with real disabilities to see what works, what needs fixing, and what to do next.

✓ Honesty and transparency

Accessibility has been a growing topic of conversation within technology over recent years. Because of this ever-changing landscape, there will always be improvements to be made. Within Glean's accessibility statement, there is a section which outlines any limitations of the software, as well as possible alternative solutions.

We're always looking for ways to improve our accessibility. If you have an idea or some feedback for us, speak to the team today at **support@glean.co**