Glean

Glean VPAT Remediation Plans

December 2024

Summary

This document contains the issues registered in our VPAT alongside estimated remediation times. These times are subject to change depending on customer requirements.

Status Legend

- Scheduled - Issue has been scheduled to be fixed in the target quarter
- Validation - We are waiting for our fix to be tested and validated by LevelAccess
- Partially Fixed - Issue has been partially resolved or the impact has been reduced
- Fixed - Issue has been fully resolved
- Won't Fix - Issued cannot or will not be fixed by Glean

Glean Web

WCAG Criterion	Status	Target Quarter	Notes
1.1.1 Info and Relationships	Fixed	Q4 2023	
1.2.1 Audio-only and Video-only	Fixed	Q1 2024	Third-party issue (Vimeo)
1.3.1 Info and Relationships	Partially Fixed	Q2 2024	
1.4.1 Use of Color	Fixed	Q1 2024	
2.1.1 Keyboard	Fixed	Q2 2024	
2.4.2 Page Titled	Fixed	Q1 2024	
2.4.3 Focus Order	Fixed	Q2 2024	
3.3.1 Error Identification	Fixed	Q1 2024	
3.3.2 Labels or Instructions	Scheduled	Q4 2024	
4.1.2 Name, Role, Value	Partially Fixed	Q2 2024	
1.4.3 Contrast (Minimum)	Fixed	Q4 2023	
1.4.10 Reflow	Partially Fixed	Q4 2024	
1.4.11 Non-text Contrast	Partially Fixed	Q3 2023	Third-party issue (Google)

1.4.12 Text Spacing	Scheduled	Q4 2024	Third-party issue (Google)
2.4.6 Headings and Labels	Fixed	Q3 2024	
3.3.3 Error Suggestion	Fixed	Q1 2024	
4.1.3 Status Messages	Fixed	Q2 2024	

Glean Mobile

WCAG Criterion	Status	Target Quarter	Notes
1.3.1 Info and Relationships	Scheduled	Q3 2024	
2.1.1 Keyboard	Scheduled	Q3 2024	
2.4.2 Page Titled	Scheduled	Q2 2024	
4.1.2 Name, Role, Value	Scheduled	Q3 2024	